



Terms and Conditions

Insurance-

- All international guests are to have their own insurance covering them for accident and sickness, personal liability and coverage for their personal belongings. Farmlife Farmstay will not accept any guest without these insurances. Host families will not be liable for any costs resulting from participant's illness, personal liability or other risks.

Medical-

- I hereby give permission for Farmlife Farmstay to take whatever action deemed appropriate regarding the health and safety of farmstay guests by transporting them to the nearest Hospital or doctors for medical treatment.
- You acknowledge any costs arising from such circumstance is at the guests expense. Farmlife Farmstay, its staff or its agents may take this action without any expense to themselves.

Deposit, Payment and Cancellation of Policy-

- Group deposit is a non-refundable fee of \$800.00 paid 4 weeks prior to your arrival along with written confirmation.
- Payment is to be made in full 7 days prior to arrival.
- All cancellations should be made in writing.
 - Cancellations made outside 8 weeks prior to arrival date will incur only the non-refundable deposit
 - Cancellations made within 8 weeks prior to arrival date will incur a 10% of costs related
 - Cancellations made within 4 weeks prior to arrival date will incur a 50% of costs related
 - Cancellations made within 7 days prior to arrival date will incur 100% of costs related

Student Group Farmstay-

- Farmlife Farmstay can co-ordinate the placing of students with the Farmhost if required. **This must be advised at the time of booking.**
- If you require Farmlife Farmstay to co-ordinate the students, a full list of Students Profiles is to be received by us at least 4 weeks prior to the proposed arrival. If any of the students have allergies, we will place them on the Farm that is best suited to them. Please be specific about allergies as many farms have animals due to the nature of Farmstay. Grouping of students with allergies is preferred. Placing is usually 4 students per farm. Some farms can host larger numbers for example a group of teachers. Please advise us if this is required.
- If the School or Agent is wanting to do the co-ordinating, we will send through a list of Host Farms available along with their profiles. This will include, names of family members, phone number and address, type of farm, number of beds available, animals inside, animals outside, Farm animals and any other special attraction on the farm.
- Student profiles, list of allergies, medical certificates, class group name or number and the proposed Host Family is to be returned no later than 2 weeks prior to their arrival. We then need to confirm this with our Farm Families. The earlier this can be achieved the better. 😊
- Any changes made within 7 days prior to arrival, depending on the circumstance, may incur a fee.
- Host farm changes may occur due to unforeseen circumstances. We will do our best to keep these to a minimum.
- A Farmlife Farmstay representative must accompany any Teachers wanting to visit the farms where your students are staying. Farmlife Farmstay will organise meeting times with the Farms. Transport can also be arranged. (Fee will be incurred)
- We can also provide a bilingual guide for you. (Fee will be incurred). Please advise us upon booking if this is required.
- If the agent is wanting to provide transport for teacher visits, please be sure to book a minibus or small vehicle. Large coaches are not suitable as some roads cannot cater for them.
- If wanting Farmlife Farmstay to provide transport, please advise upon booking.



Agreement / Release–

- You hereby agree that all information provided to Farmlife Farmstay in the application form and student profiles are to be true and correct.
- You will indemnify us Farmlife Farmstay, our staff, agents and organisations affiliated with us and the host family you are placed against any loss or damage suffered by us or them as a result of your participation in the Farmlife Farmstay program except in a case of gross negligence or wilful misconduct.
- You agree to observe proper conduct and to follow all host family directions of whom you are placed.
- You give permission for Farmlife Farmstay to arrange transportation for you, match you with your host family in an area chosen by us and also providing other services on your behalf and that we will be under no personal liability to you in any respect of any loss, damage, personal injury, delay or expense resulting from any act or omission of any teacher, host family or any other person, corporate or non-corporate, in relation to transportation to, from and within Australia, your stay with a host family or any other facility or services organized on your behalf.
- You acknowledge all activities students partake in are at their own risk and are responsible to taking all duty of care.
- You acknowledge that neither we nor our agents nor the host family with whom you are placed are under any responsibility for your health and safety and that if any expenses are incurred by us or them in taking any action necessary in the interest of your health and safety, you agree to indemnify each of us in such expense.

Date:
I hereby agree to the above listed terms and conditions-
Signature of Authorised person:

**Thank-you for Choosing Farmlife Farmstay for your
Farmstay Experience**